interlogix

United Technologies

ZeroWire

# USER GUIDE
## MODEL ZW-6400

P/N 466-xxxx • REVA • ISS xxMTH15

ZeroWire User Guide

# Contents

**Navigation links:** Contents C
Index I

# PRODUCT WARNINGS

⚠

A PROPERLY INSTALLED AND MAINTAINED ALARM/SECURITY SYSTEM MAY ONLY REDUCE THE RISK OF EVENTS SUCH AS BREAK-INS, BURGLARY, ROBBERY OR FIRE; IT IS NOT INSURANCE OR A GUARANTEE THAT SUCH EVENTS WILL NOT OCCUR, THAT ADEQUATE WARNING OR PROTECTION WILL BE PROVIDED, OR THAT THERE WILL BE NO DEATH, PERSONAL INJURY, AND/OR PROPERTY DAMAGE AS A RESULT.

WHILE INTERLOGIX UNDERTAKES TO REDUCE THE PROBABILITY THAT A THIRD PARTY MAY HACK, COMPROMISE OR CIRCUMVENT ITS SECURITY PRODUCTS OR RELATED SOFTWARE, ANY SECURITY PRODUCT OR SOFTWARE MANUFACTURED, SOLD OR LICENSED BY INTERLOGIX, MAY STILL BE HACKED, COMPROMISED AND/OR CIRCUMVENTED.

INTERLOGIX DOES NOT ENCRYPT COMMUNICATIONS BETWEEN ITS ALARM OR SECURITY PANELS AND THEIR OUTPUTS/INPUTS INCLUDING, BUT NOT LIMITED TO, SENSORS OR DETECTORS UNLESS REQUIRED BY APPLICABLE LAW. AS A RESULT THESE COMMUNICATIONS MAY BE INTERCEPTED AND COULD BE USED TO CIRCUMVENT YOUR ALARM/SECURITY SYSTEM.

# WARRANTY DISCLAIMERS

INTERLOGIX HEREBY DISCLAIMS ALL WARRANTIES AND REPRESENTATIONS, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE INCLUDING (BUT NOT LIMITED TO) ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ITS SECURITY PRODUCTS AND RELATED SOFTWARE. INTERLOGIX FURTHER DISCLAIMS ANY OTHER IMPLIED WARRANTY UNDER THE UNIFORM COMPUTER INFORMATION TRANSACTIONS ACT OR SIMILAR LAW AS ENACTED BY ANY STATE.

(USA only) SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS THAT VARY FROM STATE TO STATE.

INTERLOGIX MAKES NO REPRESENTATION, WARRANTY, COVENANT OR PROMISE THAT ITS SECURITY PRODUCTS AND/OR RELATED SOFTWARE (I) WILL NOT BE HACKED, COMPROMISED AND/OR CIRCUMVENTED; (II) WILL PREVENT, OR PROVIDE ADEQUATE WARNING OR PROTECTION FROM, BREAK-INS, BURGLARY, ROBBERY, FIRE; OR (III) WILL WORK PROPERLY IN ALL ENVIRONMENTS AND APPLICATIONS.

## Disclaimer

THE INFORMATION IN THIS DOCUMENT IS SUBJECT TO CHANGE WITHOUT NOTICE. UTC ASSUMES NO RESPONSIBILITY FOR INACCURACIES OR OMISSIONS AND SPECIFICALLY DISCLAIMS ANY LIABILITIES, LOSSES, OR RISKS, PERSONAL OR OTHERWISE, INCURRED AS A CONSEQUENCE, DIRECTLY OR INDIRECTLY, OF THE USE OR APPLICATION OF ANY OF THE CONTENTS OF THIS DOCUMENT. FOR THE LATEST DOCUMENTATION, CONTACT YOUR LOCAL SUPPLIER OR VISIT US ONLINE AT WWW.INTERLOGIX.COM/ZEROWIRE

This publication may contain examples of screen captures and reports used in daily operations. Examples may include fictitious names of individuals and companies. Any similarity to names and addresses of actual businesses or persons is entirely coincidental.

The illustrations in this manual are intended as a guide and may differ from your actual unit as ZeroWire is continually being improved.

## Intended Use

Use this product only for the purpose it was designed for; refer to the data sheet and user documentation. For the latest product information, contact your local supplier or visit us online at www.interlogix.com/zerowire

The system should be checked by a qualified technician at least every 3 years and the backup battery replaced as required.

## Copyright

## Trademarks and Patents

# Regulatory Notices for USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications not expressly approved by the party responsible for compliance to this equipment would void the user's authority to operate this device.

FCC Radiation Exposure Statement: This product complies with FCC radiation exposure limits set for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20cm between the device and your body.

Tested To Comply
With FCC Standards
For Home or Office Use

FCC ID: 2ADG2ZW-6400H
Contains FCC ID: W7OMRF24WG0MAMB

DESTINATION CONTROL STATEMENT – These commodities, technology, or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to United States law is prohibited.

This equipment should be installed in accordance with Chapter 2 of the National Fire Alarm Code, ANSI/NFPA 72, (National Fire Protection Association, Batterymarch Park, Quincy, MA 02269). Printed information describing proper installation, operation, testing, maintenance, evacuation planning, and repair service is to be provided with this equipment.

## Regulatory Notices for Canada

Model / Modèle: ZW-6400
IC:  12545A-ZW6400H
Contains / Contient IC: 7693A-24WG0MAMB
CAN ICES-3 (B)/NMB-3(B)

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:
(1)  This device may not cause interference; and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1) l'appareil ne doit pas produire de brouillage;
2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Device complies with IC radiation exposure limits. It is desirable that the device shall be installed to provide a separation distance of at least 20cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

ZeroWire

USER GUIDE
MODEL ZW-6400

W

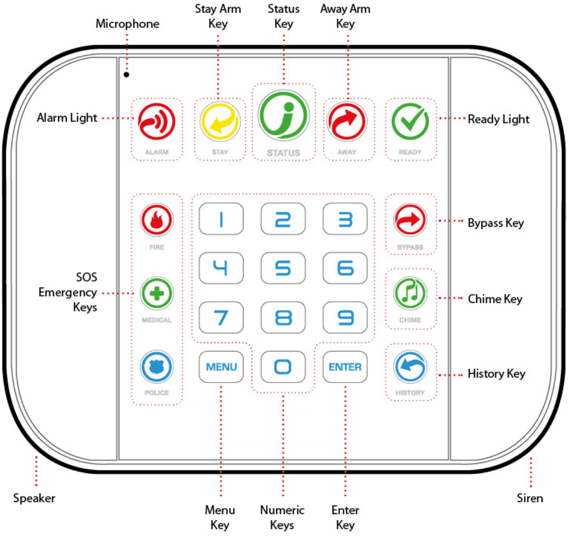
## Welcome!

Thank you for purchasing ZeroWire!

Please read through this document before starting to use the product.

Your ZeroWire is set up and ready to use. The voice guide will walk you through how to use various features and provide updates on your system.

## ZeroWire front panel Keypad



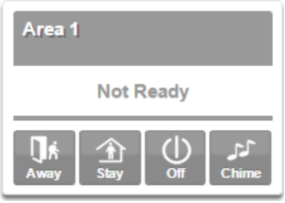
# ZeroWire Keypad

| ALARM | STAY | STATUS | AWAY | READY |
|---|---|---|---|---|
| RED | YELLOW | GREEN | RED | GREEN (STEADY) |
| System is in alarm.<br>Enter your PIN code then ENTER to turn off the alarm. Press the STATUS key for more info. | System is Armed in Stay Mode. | System is normal. | System is Armed in Away Mode. | All sensors are ready and the system can be armed in Away or Stay mode |
| | NOT LIT | YELLOW | NOT LIT | GREEN (FLASHING) |
| | System is disarmed if Away is also not lit.<br>Press the STAY key to arm in Stay mode. | Non-urgent system conditions present.<br>Press the STATUS key for system conditions. | System is disarmed if Stay is also not lit.<br>Press the AWAY key to arm in Away mode. | Some sensors are unsealed but system is force-armable.<br>If these sensors are not sealed by the end of the exit time the system may go into alarm. |
| | | RED | | NOT LIT |
| | | Urgent system conditions present.<br>Press the STATUS key for system conditions.<br>If you are unable to fix the issue, contact your service provider for help. | | System cannot be armed.<br>Press the STATUS key for more info. |

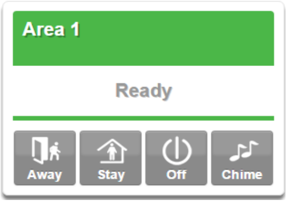
| | | | |
|---|---|---|---|
| FIRE | Hold down the key to send a message to a central monitoring center. Enter your PIN code then ENTER to turn off a SOS alarm.<br>**Features may be enabled by professional security provider.** | Press the BYPASS key if you wish to isolate (ignore) a sensor. Bypassed sensors will not be active when the system is armed in Stay or Away modes. | BYPASS |
| MEDICAL | | Press the CHIME key to select which sensors will make a doorbell sound on the ZeroWire when they are tripped. | CHIME |
| POLICE | | Press the HISTORY key to listen for alarm and event history. | HISTORY |

# UltraSync Color Codes

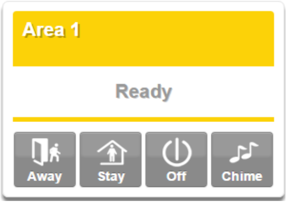
UltraSync’s display tiles are color coded for easy recognition.



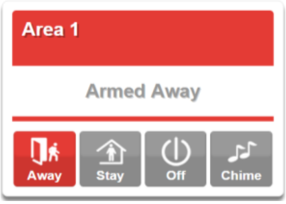
Not Ready



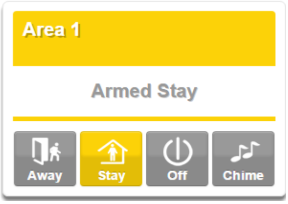
Ready



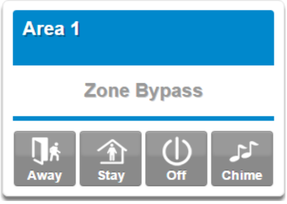
Ready with at least 1 sensor bypassed



Armed, Away



Armed, Stay



Message, Error

# 1 The UltraSync™ App

## 1.1 Install UltraSync App

UltraSync is an app that allows you to control your ZeroWire from an Apple® iPhone/iPad, or Google Android device. Carrier charges may apply and an Apple iTunes or Google account is required.

On Apple® devices go to the App Store™. On Android devices go to the Google Play™ store.

Available on the App Store     GET IT ON Google play

Search for **UltraSync**.

Install the app.

Press the icon on your device to launch it.

## 1.2 Add a new UltraSync Site

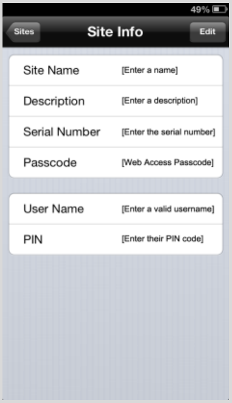
Press **+** on the top right to add a new site, or the blue arrow to edit an existing site. You may give the site a name of your choosing.

Enter the details of your security system.

The serial number is printed on the back of the ZeroWire unit. The Web Access Passcode is available from your dealer.

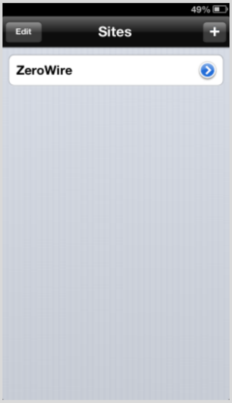
The default username and PIN code is: **User 1** and **1-2-3-4**. User 1 has Master level permissions, which are discussed in the User Manual. Master users have access to the full Users menu for creating and managing users.

Press **Done** button to save the details, then **Sites** to go back.
Press the name of the Site, UltraSync will now connect you to ZeroWire.

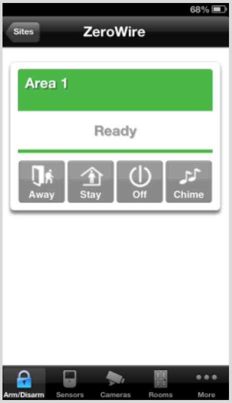


| | |
|---|---|
| Site Name | [Enter a name] |
| Description | [Enter a description] |
| Serial Number | [Enter the serial number] |
| Passcode | [Web Access Passcode] |
| User Name | [Enter a valid username] |
| PIN | [Enter their PIN code] |

Create Site



Site named ZeroWire



Connected to Site

**Note**: Access to your system through UltraSync requires a PIN. UltraSync can be set up to store the user PIN and access your system automatically (less secure) or require PIN entry (more secure). Your can choose whether or not UltraSync delivers this PIN automatically in the account setting “Remember PIN = ON”.  If you turn Remember PIN to OFF, system access requires your manual input.

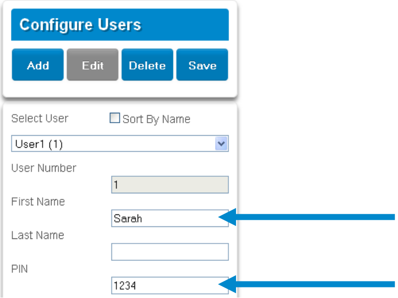
## 1.3 Recommended Items to Change

- USER 1 NAME

User 1 username is “**User 1**”. At default, there is a space between “User” and “1”. Usernames are required to provide access to the ZeroWire Web Server and UltraSync app. Make the username blank to prevent end-user access.

- USER 1 PIN

User 1 PIN code is **1-2-3-4** at default. Always change this to prevent unauthorized access to the security system.



Select User ☐ Sort By Name

User1 (1)

User Number: 1

First Name: Sarah

Last Name:

PIN: 1234

## 1.4 Troubleshooting UltraSync Setup

1. UltraSync Site Creation fails

| Cause | Solution |
|---|---|
| Settings are entered incorrectly | *Check the serial number on the back of your ZeroWire panel.* |
| | *Make sure you have correctly entered the Web Access Passcode obtained from your dealer.* |
| | *User Name must be entered with a space between the first and last name and with correct capitalization.* |
| | *Make sure your PIN was entered correctly.* |

2. Cannot see local Wi Fi access point from smart device, can’t access internet

| Cause | Solution |
|---|---|
| Some 802.11n access points may not accept 802.11g connections. | *Ensure your Wi Fi access point is able to accept 802.11b or 802.11g.* |
| Smart device Wi Fi not enabled. | *Enable WiFi on your smart device.* |
| Mobile device has no access | *Open a web browser on your mobile device to double check access.* |
| | *Try disabling Wi Fi on your device once the ZeroWire is configured, and using the 3G/4G data connection of your device with the UltraSync app.* |

3. Cannot get IP address

| Cause | Solution |
|---|---|
| The wireless/router may not be configured for automatic DHCP or certain security settings may be enabled. | *Check your router settings and try again. In a web browser, navigate to the router‘s default IP address, available in the router documentation. Enter the user name and password for the router, and navigate to DHCP settings. Enable DHCP.* |

4. Configuration setting changes fail

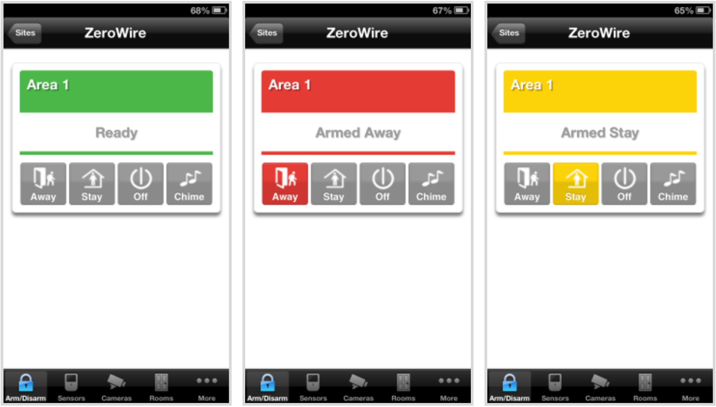
| Cause | Solution |
|---|---|
| Devices are not responding to inputs | *Re-initialize equipment. Power cycle connected equipment including ZeroWire and customer supplied router(s).* |

# 2 Basic Operations

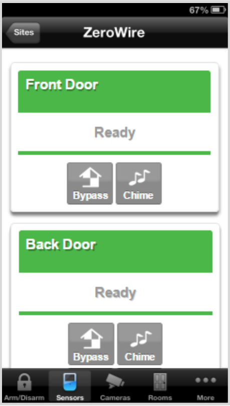
These instructions describe using the basic features of UltraSync and the ZeroWire System.

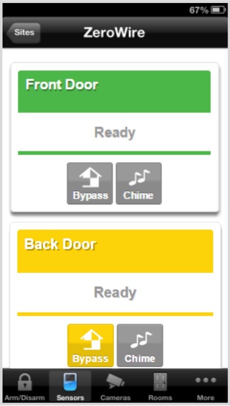
## 2.1 Using UltraSync

The first screen that will appear once you connect is Arm/Disarm. This will display the status of your system and allows you to arm or disarm areas by pressing **Away**, **Stay**, or **Off**.



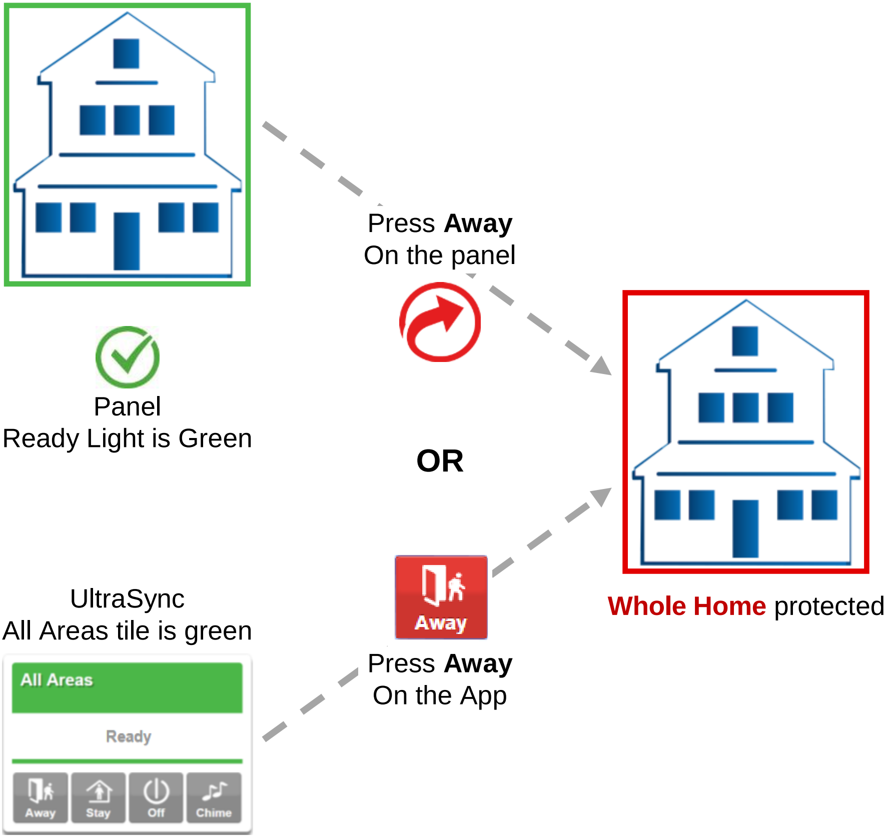
The menu bar is located along the bottom of the screen. Press **Sensors** to view sensor status. From the Sensors screen you can press **Bypass** to ignore a sensor or press it again to restore it to normal operation. You may also add or remove a sensor from the Chime feature, where selected sensors will make a doorbell sound on the ZeroWire when they are opened.





## 2.2 Arming in Away Mode, Illustrated

Protect your property using Away Mode when you are leaving the premises. Normally all sensors must be secure before you can arm in Away Mode. Both the ZeroWire panel and UltraSync application let you know when you are ready to arm.



Press **Away**
On the panel

Panel
Ready Light is Green

**OR**

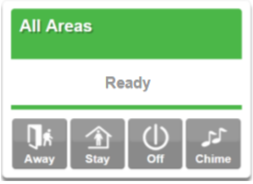
UltraSync
All Areas tile is green

Press **Away**
On the App

**Whole Home** protected

## 2.3 Arming with UltraSync: Away Mode

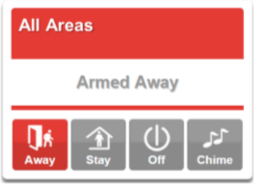
You may arm your system using the UltraSync app from a mobile device:

1. 

Check all Areas are ready.

2.

Press the Away button.

3. 

Confirm system is armed.

## 2.4 Arming with ZeroWire: Away Mode with PIN

A solid green Ready key on the ZeroWire panel confirms you are ready to arm. You may arm your system on the ZeroWire panel using your user PIN:

1. ✓ Check ready key is green.
   If flashing, some sensors are unsealed but system is still arm-able.

2. ⓘ Check status key is green.

3. ↷ Select the Away Mode.

4. USER PIN ENTER Enter your User PIN

5. EXIT DELAY BEEPS Leave the premises.

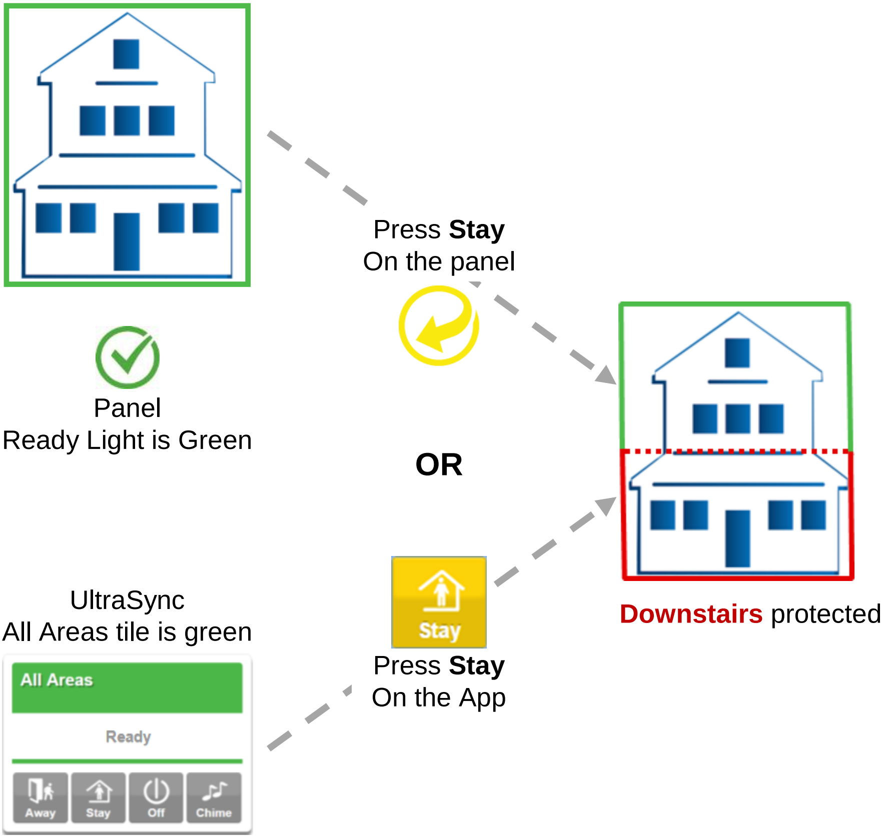
## 2.5 Arming with ZeroWire: Quick Away Mode

If your service provider has set up the Quick-Arm feature, you can simply touch the Away key:

| | | |
|---|---|---|
| **1.** | ✓ | Check ready key is green. |
| **2.** | ⓘ | Check status key is green. |
| **3.** | ↷ | Select the Away Mode. |
| **5.** | EXIT DELAY BEEPS | Leave the premises. |

## 2.6 Arming in Stay Mode, Illustrated

Use Stay Mode when you are staying in the premises and you want the perimeter protected while allowing you to move around inside without setting the alarm off. This gives you peace of mind even when you are at home. For example, Stay Mode is often used at night to arm sensors around the perimeter of your home and bypass internal motion detectors. Perimeter detectors will still be active to detect intruders.



Panel
Ready Light is Green

Press **Stay**
On the panel

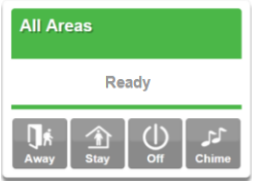
**OR**

Press **Stay**
On the App

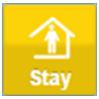
UltraSync
All Areas tile is green

**Downstairs** protected

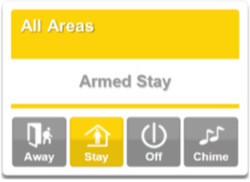
## 2.7 Arming with UltraSync: Stay Mode

1. 

All Areas tile is green (ready).

2. 

Press the Stay button.

3. 

Confirm system is armed.

## 2.8 Arming with ZeroWire: Stay Mode with PIN

1. Check status key is green. Close all protected doors and windows. If you have motion detectors in your “stay mode”, have everyone leave those areas.

2. Select the Stay Mode.

3. USER PIN ENTER — Enter your User PIN

4. EXIT DELAY BEEPS — Stay within the protected areas.

If your service provider has set up the Quick-Arm feature, you can simply touch the Stay key:

## 2.9 Arming with ZeroWire: Quick Stay Mode

1. Check status key is green. Close all protected doors and windows. If you have motion detectors in your “stay mode”, have everyone leave those areas.

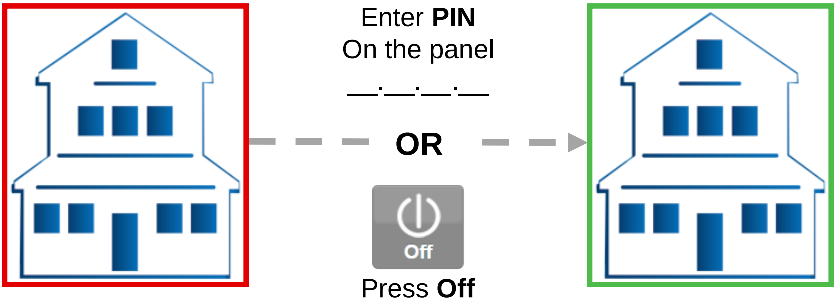
2. Select the Stay Mode.

3. EXIT DELAY BEEPS

   Stay within the protected areas.

## 2.10 Disarming, Illustrated

Disarming is very simple but care must be taken whether you are using the UltraSync app or the ZeroWire panel.



Enter **PIN**
On the panel
—.—.—.—

**OR**

Press **Off**
On the App

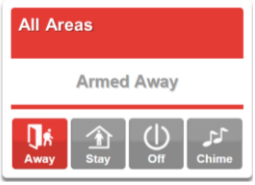
Home is **Armed**

Home is **Disarmed**

## 2.11 Disarming using UltraSync

UltraSync can be set up to store the user PIN and access your system automatically (less secure) or require PIN entry (more secure). You can choose whether or not UltraSync delivers this PIN automatically in the account setting “Remember PIN= ON”.  If you turn Remember PIN to OFF, system access requires your manual input.

**1.**


All Areas

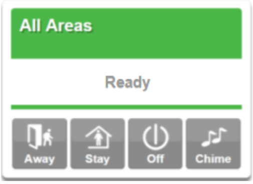
Armed Away

Observe All Areas are armed.

**2.**

Press the Off button.

**3.**


All Areas

Ready

Confirm system is unarmed.

## 2.12 Disarming using ZeroWire

Make your way to the ZeroWire through one of the designated entry/exit doors. Once a detector detects your presence, the entry delay will begin counting down and your ZeroWire will repeat a warning message until a valid PIN code is entered. If a valid PIN code is not entered by the end of the entry delay time, your sirens and communicator will activate.

1. Enter the premises through a designated entry/exit door.

2. ENTRY DELAY BEEPS

   Approach the ZeroWire. When you are detected, the entry warning timer will begin and the ZeroWire will beep.

3. USER PIN ENTER

   Enter your PIN code before the entry delay expires.

4. All sensors are now disarmed, any bypassed sensors are restored to normal operation.

If you require more time to disarm your system, the entry time can be modified by a master user. Away and Stay modes can be configured with different entry delay times, ask your service provider for further details.

Depending on how your system has been set up, entry through a non-designated door may cause the alarm to sound immediately for greater security.

## 2.13 Bypass a Sensor

The sensor bypass menu is used to bypass selected sensors in your security system. A bypassed sensor is ignored by the system and is not capable of activating an alarm. This option is commonly used to temporarily ignore sensors that require service, or sensors that you wish to temporarily add to your “stay mode”.

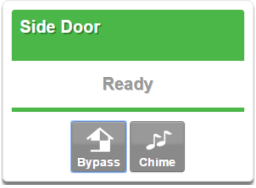
While still offering security with the remaining sensors, bypassing sensors lowers your level of security. All bypassed sensors are reset and cleared from memory when your security system is next armed / disarmed.

Your security system must be disarmed (turned off) before being able to bypass sensors.

Bypass the (example) Side Door sensor using UltraSync.

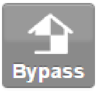
Log in to your UltraSync site and press **Sensors**.

1.



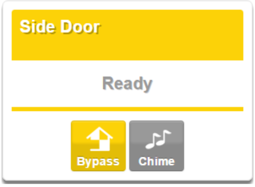
Side Door sensor is Ready.

2.



Press the Bypass button.

3.



Confirm Side Door sensor is bypassed.

To bypass a sensor using the ZeroWire panel:

| | | |
|---|---|---|
| **1.** | ➦ | Select Bypass Menu. |
| **2.** | USER PIN ENTER | Enter PIN code with authority to bypass. |
| **3.** | ZONE NUMBER ENTER | Select a zone to bypass. |
| **4.** | 0 | Toggle between un-bypassed to bypassed state. |
| **5.** | MENU | Exits from Bypass Menu. |

After bypassing your selected sensors, your security system must be armed (turned on) in either the away or stay mode to secure the remaining sensors.

The status light will turn to yellow to indicate there are one or more bypassed sensors. Touch the status key to check which sensors are bypassed.

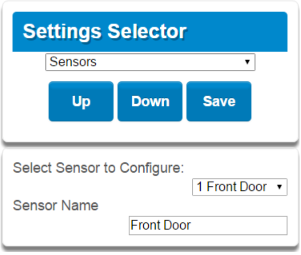
## 2.14 Change Sensor Names

You can change the names of your sensors in the Settings Selector menu.

From the UltraSync app press the ••• More button then ⚙ Settings

You are on the **Settings Selector** page.

Select the sensor you wish to name and type the new name in the box as shown below. Remember to save your changes.



**Settings Selector**

Sensors ▾

Select Sensor to Configure: 1 Front Door ▾

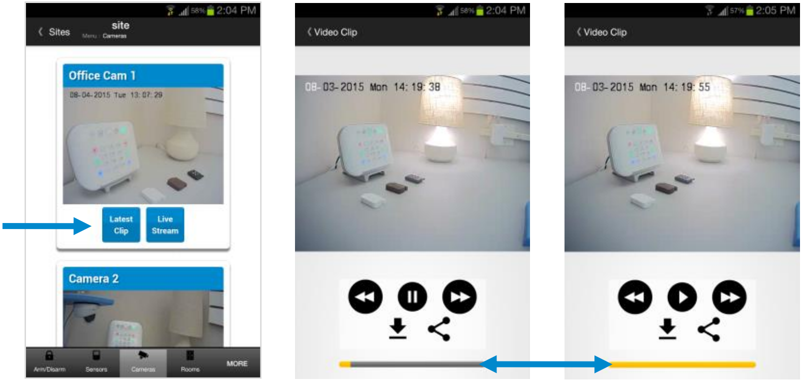
Sensor Name: Front Door

## 2.15 Using Cameras

Press Cameras to view any cameras connected to the system.

For a live view of the camera press Live Stream

Press Latest Clip to view the last recorded clip by that camera.



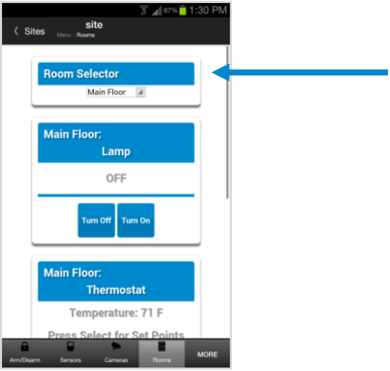
CLIP PROGRESS

You can also access video clips linked to History events.

Press Play Video Clip from the History screen.

## 2.16 ZWave Devices

If you have ZWave devices installed, Log in to your UltraSync site and press **Rooms** Rooms to view and control them.



## 2.17 Users and Permissions

A user is a ZeroWire operator that is granted the authority to control and or configure the ZeroWire system. The Users menu is where you add, delete or modify one of the 255 ZeroWire users.

Users will typically interact with the ZeroWire system via a keypad or wireless device for tasks such as arming and disarming an area, bypassing a sensor. Permissions can be granted to a user to perform tasks such as adding sensors, modifying schedules or deleting users.

Users can only edit users with the same or less permissions. If a user attempts to access a user with a higher level of access (e.g. to more menus or more areas) then the ZeroWire will deny access.

ZeroWire allows you to add up to 255 users. Each user is assigned a PIN code and a user number. This allows them to interact with the system.

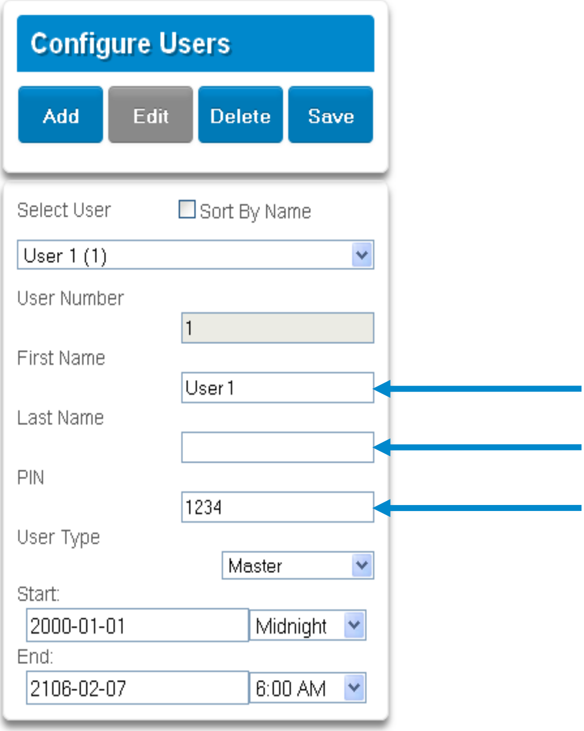
## Adding and editing Users using UltraSync

Log on to your site Using the UltraSync app.

From the UltraSync app press the ••• More button then 👥 users.

You are on the **Configure Users** page.

Press **Users**
User Menu:



Select User □ Sort By Name

User 1 (1)

User Number: 1

First Name: User 1

Last Name:

PIN: 1234

User Type: Master

Start: 2000-01-01 Midnight

End: 2106-02-07 6:00 AM

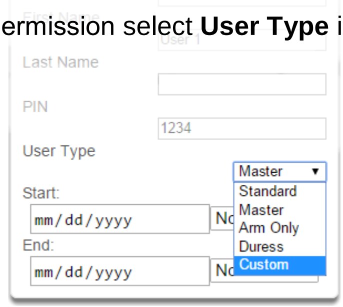
Enter a First and/or Last Name.
Enter a unique 4 digit PIN code.

Press **Save**.
This page is the location for editing users as well as adding or deleting them.

## Permissions

User permissions determine what level of access and functionality a user has when interacting with the ZeroWire system. This includes what menus they can see, what areas they can see, areas they can arm / disarm / etc.

To change a user’s permission select **User Type** in the drop down menu:



First Name: User 1

Last Name:

PIN: 1234

User Type: Master

Start: mm/dd/yyyy

End: mm/dd/yyyy

- **Master users** can arm and disarm areas. They can create, delete, or modify user codes. They can also change system settings.
- **Standard users** can arm and disarm areas; they cannot create users or review event history.
- **Arm Only users** can only turn on the security system; they cannot disarm, or dismiss any system conditions.
- **Duress users** will send a duress event when they are used to arm or disarm the system.
- **Custom users** can have additional permissions and settings configured.

## 2.18 Adding and editing users with ZeroWire

ZeroWire allows you to add up to 255 users. Each user is assigned a PIN code and a user number between 1 and 1000. This allows them to interact with the system

Example: Add a new user to ZeroWire and assign them a PIN code 2580. We will add this as user 4.

| | | |
|---|---|---|
| 1. | MENU 3 | Selects User Configuration menu |
| 2. | MASTER CODE ENTER | Enter Master Code |
| 3. | 1 | Selects configure user PIN |
| 4. | 4 ENTER | Select user 4 |
| 5. | 2 5 8 0 ENTER | Sets user 4 PIN code as 2580 |
| 6. | MENU MENU MENU | Exits from system configuration |

## Change a User’s Permission

Example: Change user 6 to a master user to allow them to add/remove users.

| | | |
|---|---|---|
| 1. | MENU 3 | Selects User Configuration menu |
| 2. | MASTER CODE ENTER | Enter Master code |
| 3. | 2 | Selects configure user type |
| 4. | 6 ENTER | Select user 6 |
| 5. | 2 | Sets master user type |
| 6. | MENU MENU MENU | Exits from system configuration |

## Remove a User

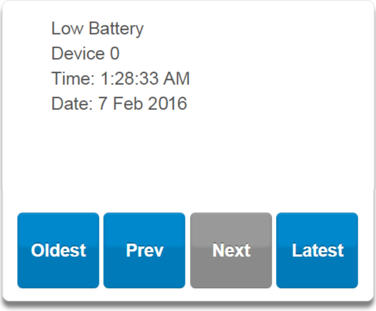
Example: Remove user 4 from your system.

| | | |
|---|---|---|
| 1. | MENU 3 | Selects User Configuration menu |
| 2. | MASTER CODE ENTER | Enter Master code |
| 3. | 1 | Selects configure user PIN |
| 4. | 4 ENTER | Select user 4 |
| 5. | BYPASS | Disables the user PIN |
| 6. | MENU MENU MENU | Exits from system configuration |

## 2.19 Event History

The Event History menu on the ZeroWire panelis used to listen to events that occurred in your security system. These events include arming, disarming, system faults and alarmed sensors.  Ensure your clock is set correctly as all events are time stamped.

To see event history you can use the UltraSync app. Press the menu button and then **History**. The history screen appears, showing the latest event recorded. You can press **Oldest**,
**Previous**, or **Next** to navigate through recorded events.



Low Battery
Device 0
Time: 1:28:33 AM
Date: 7 Feb 2016

To listen to event history you can use the ZeroWire panel. “Alarm Memory” will announce the last sensor(s) that caused your security system to go into an alarm condition:

| | | |
|---|---|---|
| **1.** | ↶ | Select History Menu |
| **2.** | MASTER CODE ENTER | Enter Master Code |
| **3.** | 1 | Listen to last alarm memory event |
| **4.** | MENU | Exits from History Menu |

You may also review all events recorded by your security system:

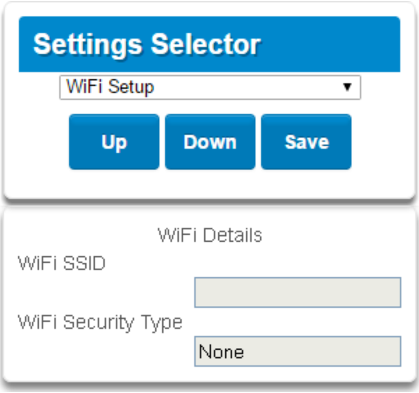
| | | | | |
|---|---|---|---|---|
| **1.** | ↶ | | | Select History Menu |
| **2.** | MASTER CODE ENTER | | | Enter Master Code |
| **3.** | 2 | | | Listen to history events |
| **4.** | ENTER | Press ENTER for next event | 0 | Press 0 for previous event |
| **5.** | MENU | | | Exits from History Menu |

## 2.20 Update Wi Fi Password on your network

Log on to your site Using the UltraSync app.

Press **Settings**.
Select **Wi FI Setup** in the drop down menu.

Drop down to the Wi Fi details section. Here you can enter a new Wi Fi password in the Wi Fi SSID box.



Settings Selector

WiFi Setup ▾

WiFi Details

WiFi SSID

WiFi Security Type

None

# Index

## Click on entries to navigate